LICENSING COMMITTEE (NON LICENSING ACT 2003 FUNCTIONS)

Brighton & Hove City Council

| Subject: | | Hackney Carriage & Private and Monitoring | Hire D | Priver Enforcement | t |
|------------------|---------|---|--------|--------------------|----|
| Date of Meeting: | | 28 June 2018 | | | |
| Report of: | | Director of Neighbourhoods | , Com | munities & Housir | ۱g |
| Contact Officer: | Name: | Martin Seymour | Tel: | 29-6659 | |
| | E-mail: | martin.seymour@brighton-hove.gcsx.gov.uk | | | |

Wards Affected: All

1. SUMMARY AND POLICY CONTEXT:

1.1 This report is to update Members on enforcement action taken against Hackney Carriage & Private Hire Drivers and Applicants between March 2018 and June 2018.

2. **RECOMMENDATIONS**:

2.1 That Members note the contents of this report and that officers should continue to take action as appropriate.

3. RELEVANT BACKGROUND INFORMATION/CHRONOLOGY OF KEY EVENTS:

- 3.1 Legislation in relation to the Town Police Clauses Act 1847 Local Government (Miscellaneous Provisions) Act 1976 which applies to both hackney carriages and private hire vehicles is enforced by the local authority. Non-criminal enforcement can also be effected by means of action taken against the licence held by the person who has transgressed such as warnings, suspensions or revocations.
- 3.2 Any driver must be a fit and proper person. It is not possible to give a precise definition of what this is, but at its heart is keeping passengers safe and free from risk. It is the responsibility of the applicant to satisfy the council that they are fit and proper and that they are safe and suitable to hold a licence.
- 3.3 The council can suspend, revoke or refuse a hackney carriage or private hire vehicles and/or driver licences. However, a driver licence cannot be suspended and then revoked at a later date such as at the conclusion of a prosecution. Other actions are available to officers such as verbal or written warnings which can be applied in line with the Councils Licensing Enforcement Policy.
- 3.4 All cases are looked at on their own individual merit and if necessary such as in CSE cases multi agency meetings may be held to review available evidence. Legal

advice is sought where appropriate and all enforcement decisions are approved by the licensing manager/head of regulatory services. In addition, the most difficult matters would come to the Chair and to the two lead members for discussion. If a matter was really serious and required immediate suspension then officers would come to members as soon as possible after they had taken action.

- 3.5 In addition to day-to-day enforcement work, officers carryout weekly out-of-hours enforcement work, normally at weekends. This includes monitoring hot spot areas for over and illegal ranking and plying for hire, vehicle inspections and occasional test purchase operations. General enforcement is essentially checking the vehicle is safe to be on the road and that the drivers details are correct. The officers are trained in vehicle inspection and checks could include a number of things illustrated on the check list in Appendix A. Primarily, it involves checking the tyres, lights, steering, suspension, as well as the general condition of the vehicle, livery and that the meter is working correctly.
- 3.6 Reports of TfL cars operating in the City.

Since 14th March Uber voluntarily introduced their scheme to limit drivers to only being able to pick up in the "region" in which they are licensed. We subsequently received a number of enquiries of TfL vehicles operating in Brighton & Hove which we have followed up with the vehicle owner, driver, TfL and Uber to clarify the situation.

As you are aware it is legal for a properly licensed vehicle to operate anywhere in the country. The evidence we have is that TfL vehicles reported to us are either legally dropping off, legally picking up (with another operator to Uber) or using the vehicle for personal means. Uber have categorically stated that the app will not allow TfL cars to pick up in B&H and we know that TfL cars are taking bookings with other operators. Uber have provided details of vehicle movements which shows the reported TfL vehicles were not using the Uber app in B&H.

This work has been very time consuming and none of these investigations has demonstrated an actionable offence. We will not be investigating further reports unless there are reasonable grounds for believing an offence has been committed.

Officers have noted, when carrying out enforcement duties, that the number of TfL vehicles operating in the City appears to be greatly reduced.

- 3.7 BHCC Licensing Enforcement Officers are now authorised by Lewes DC to carry out enforcement checks on vehicles licensed by Lewes DC.
- 3.8 Alex Evans, our new Licensing & Enforcement Officer, started on the 8th May 2018 in the Taxi Licensing Team. Alex brings a wealth of experience in taxi enforcement and safeguarding matters and I'm sure will be a real asset to the team.
- 3.9 Officers have been monitoring various locations as well as general enforcement the results of which can be seen in the tables below.

Monitoring

| Location | Date | Time | Observation / Action |
|---------------|------------|------------------|--|
| Lewes Court | 03.03.2018 | 14.30 - 1450 | 14.33 PH36 Drove Past |
| Falmer House | 03.03.2018 | 15.00 – | 15.04 PH 298 Drove Past |
| | | 15.25 | 15.11 PH893 Drove Past |
| | | | 15.16 TFL Vehicle Drove Past |
| Varley Halls | 03.03.2018 | 15.35 – | 15.40 HC39 Picked Up |
| | | 15.50 | |
| Surrey Street | 03.03.2018 | 16.00 – | 16.04 2 Buses blocking road – no taxis in |
| Trains Due: | | 16.30 | street |
| I6.II Bedford | | | 16.07 Road Clear |
| 16.16 London | | | 16.09 TFL Vehicle dropped off at bus stop in |
| Victoria | | | Junction Road |
| 16.18 | | | 16.12 Private Car obstructs road opposite |
| Chichester | | | Arka |
| 16.20 Ashford | | | 16.16 Private Car moved to bus stop |
| 16.24 London | | | 16.17 Private Car parked in bay outside Arka |
| Victoria | | | 16.20 Queuing traffic due to lights in Junction |
| 16.29 Hove | | | Road preventing vehicles leaving Surrey Street |
| 16.29 Seaford | | | 16.22 2 nd private car parked outside Arka |
| | | | 16.23 Traffic queue moving |
| | | | 16.27 2 Private cars sounding horns |
| | | | excessively |
| | | | 16.29 Queuing traffic due to lights in Junction |
| | | 14.40 | Road preventing vehicles leaving Surrey Street |
| Old Steine by | 03.03.2018 | 16.42 – | 16.44 Unidentified Vehicle Picked up |
| Sainsbury's | | 16.55 | passengers |
| | | | 16.44 TFL Vehicle dropped off passengers |
| | | | 16.47 TFL Vehicle waiting left 16.48 |
| | 10.03.2018 | 20.15 | 16.55 PH311 Dropped Off |
| Old Steine by | 10.03.2018 | 20.15 – 20.42 | 20.15 3 Uber vehicles waiting. 2 Sefton and 1 TFL |
| Sainsbury's | | 20.42 | |
| | | | Plate missing from I Sefton vehicle reported to Sefton |
| | | | 20.36 HC423 Dropped off |
| | | | 20.39 TFL driver asked questions about |
| | | | becoming a B+H driver |
| | | | 20.42 Chichester PH dropped off |
| Surrey Street | 10.03.2018 | 20.57 Drive | 6 HC vehicles and 2 Private cars stationary |
| | 10.05.2010 | through | o The venicles and 2 Thivate cars stationary |
| Old Steine by | 24.03.2018 | 19.20 - 1931 | 19.22 HC725 Waiting for passenger to return |
| Sainsbury's | 21.00.2010 | 17.20 - 1701 | 19.30 TFL FR13 LMM Drove past passengers |
| | | | on board. |
| Surrey Street | 24.03.2018 | 19.46 – | 19.46 3x HC Queuing + 1 Private Car |
| Trains Due: | 21.05.2010 | 20.15 | 19.50 Road Clear |
| 19.54 | | 20.15 | 19.56 3 Buses Blocking Road 7 Vehicles behind |
| Littlehampton | | | (3HC's) |
| 20.00 Seaford | | | 19.58 Private Car on bus stop. Bus |
| | | | 17.30 I I Wate Car Oli Dus stop. Dus |

| 20.04 | continuously sounds horn until vehicle moved. |
|--------------|---|
| Portsmouth & | 19.59 Number 12 Bus sounded horn |
| Southsea | excessively directly outside house number 22 |
| 20.05 Ore | and 24 surrey street to move private car out |
| 20.15 Lewes | of bus stop |
| 20.15 London | 20.01 Road Clear |
| Victoria | 20.08 Queuing HC's held up by lights |
| Replacement | |
| Bus Service | |
| Running | |

10.03.2018 General enforcement 20.45Hrs-21.15Hrs

| PH/HC | Location | Actions |
|-----------|------------------|---|
| Driver or | | |
| Plate No | | |
| HCVL787 | Brighton Station | Satisfactory |
| HCVL7 | Brighton Station | Satisfactory |
| HCDL7039 | Brighton Station | Satisfactory |
| HCVL470 | Brighton Station | Satisfactory |
| HCDL4840 | Brighton Station | Satisfactory |
| HCVL359 | Brighton Station | Satisfactory |
| HCDL5288 | Brighton Station | Satisfactory |
| HCI3I | Brighton Station | Satisfactory |
| HCDL3872 | Brighton Station | Satisfactory |
| HCVL389 | Brighton Station | Satisfactory |
| HCDL4086 | Brighton Station | Satisfactory |
| HCVL601 | Brighton Station | Satisfactory |
| HCDL3233 | Brighton Station | Satisfactory |
| HCVL489 | Brighton Station | Satisfactory |
| PHVL84 | Brighton Station | Roof sign missing. Found in boot of car |
| HCDL5388 | Brighton Station | Satisfactory |
| PHVL23 | Brighton Station | Vehicle not working |

17.03.2018 General enforcement 14.45Hrs-17.15Hrs

| PH/HC & | Location | Actions |
|----------|-------------|--|
| Plate No | | |
| HCVL669 | East Street | Roof sign blank on rear. To report HCO |
| HCDL7098 | East Street | Satisfactory |
| HCVL368 | East Street | Satisfactory |
| HCDL2670 | East Street | Satisfactory |
| HCVL165 | East Street | Satisfactory |
| HCDL5347 | East Street | Satisfactory |
| HCVL375 | East Street | Satisfactory |
| HCDL6250 | East Street | Satisfactory |
| HCVL143 | East Street | Satisfactory |

| HCDL2717 | East Street | Not wearing badge |
|----------|------------------|------------------------------|
| HCVL38 | East Street | Satisfactory |
| HCDL6311 | East Street | Satisfactory |
| HCVL86 | East Street | Meter Slow. To report to HCO |
| HCDL4770 | East Street | Satisfactory |
| HCVL80 | Paston Place | Satisfactory |
| HCDL80 | Paston Place | Satisfactory |
| HCVL183 | Paston Place | Meter Fast. To report to HCO |
| HCDL675 | Paston Place | Satisfactory |
| HCVL120 | Paston Place | Satisfactory |
| HCDL6155 | Paston Place | Satisfactory |
| HCVL767 | Brighton Station | Satisfactory |
| HCVL57 | Brighton Station | Satisfactory |
| HCVL220 | Brighton Station | Satisfactory |
| PH5VL92 | Brighton Station | Satisfactory |

24.03.2018 General enforcement (18.30Hrs-21.30Hrs)

| PH/HC & | Location | Actions |
|----------|----------------|--|
| Plate No | | |
| PHVL49 | Billington Way | Satisfactory |
| HCDL 732 | Billington Way | Satisfactory |
| HCVL725 | Old Steine | Advised driver OSF Tyre near legal limit |
| HCDL4405 | Old Steine | Satisfactory |
| PHVL51 | Terminus Road | No roof light – Call in |

In addition, general enforcement was also carried out on the following dates and times (details recorded in the officers note books):

- 05.05.18 11.20-14.20Hrs
- 18.05.18 19.00-21.00Hrs
- 19.05.18 16.30-19.15Hrs
- 24.05.18 19.00-22.30Hrs
- 02.06.18 20.00-02.00Hrs (Joint operation with Adur DC)
- 13.06.18 19.00-21.30Hrs
- 16.06.18

General Enforcement – this includes monitoring hot spot areas for over and illegal ranking and plying for hire, vehicle inspections and occasional test purchase operations. General enforcement is essentially checking the vehicle is safe to be on the road and that the drivers details are correct. The officers are trained in vehicle inspection and checks could include a number of things illustrated on the check list in Appendix A. Primarily, it involves checking the tyres, lights, steering, suspension, as well as the general condition of the vehicle and that the meter is working correctly.

3.6 For actions taken against drivers / applicants between March 2018 and June 2018. See Appendix 1

4. COMMUNITY ENGAGEMENT AND CONSULTATION

4.1. None.

5. FINANCIAL & OTHER IMPLICATIONS:

Financial Implications:

5.1. This report is for information purposes only, so there are no financial implications.

Finance Officer Consulted: Michael Bentley Date: 24/05/18

Legal Implications:

5.2 There are no direct legal implications. Lawyer Consulted: Rebecca Sidell Date:

Equalities Implications:

5.3 None.

Sustainability Implications:

5.4 None.

Crime & Disorder Implications:

5.5 Contained in the body of the report.

6. EVALUATION OF ANY ALTERNATIVE OPTION(S):

6.1. None – for information only.

7. REASONS FOR REPORT RECOMMENDATIONS

7.1. For information only.